



## National Car Rental FAQ

### Give Kids The World Corporate Discount

**1. Does my Give Kids the World rental includes insurance coverage?**

Yes, it includes full collision on the rental and 3<sup>rd</sup> party liability of up to \$1,000,000 combined single limit with any authorized driver at all of our locations.

**2. Can our family members between the ages of 21 and 24 drive the vehicle?**

Yes with a valid driver's license. (Does not include 15 passenger Vans, must be at least 25)

**3. Do you have any National Car Rental telephone numbers that could be helpful to me?**

National Car Rental (800) CAR RENT or (800) 227-7367

Roadside Services (800) 367-6767

You can also reach out to your Give Kids The World manager on duty to assist you.

Give Kids The World 407-396-1114

**4. Who is eligible to rent and who is authorized to drive the vehicle?**

All Give Kids The World traveler's and family members, who are on Give Kids The World wish are eligible to drive as long as they meet the requirements. Drivers must be at least 21 years of age and have a valid driver's license. (Does not include 15 passenger Vans, must be at least 25)

**6. What do I do if I am involved in an accident?**

If there is an Emergency please call 911 for assistance.

Contact the local police and National's road side assistance program to report the accident. This information can be found on the rental agreement.

Coverage is included in your Give Kids The World rental.

Report the incident immediately to your Give Kids The World manager on duty.

**7. What are the procedures I should follow should I have problems with my vehicle?**

National Car Rental customers in need of emergency road service in the US and Canada may call **1-800-367-6767** for 24-hour assistance.

**8. What if I lock my keys into the vehicle?**

National Car Rental customers in need of emergency road service in the US and Canada may call **1-800-367-6767** for 24-hour assistance. In some instances a charge may be assessed for this service.

Call your Give Kids The World manager on duty.

**9. What are my fuel options?**

Give Kids the World provides families with one free tank of gasoline; any additional gasoline is on the renter's expense. You are able to bring the vehicle back at any level of fuel with no charge to you.

**10. Does National offer personal rentals?**

Yes, please check with your Give Kids The World Manager on duty.

**11. Can you explain emergency One-way rentals that cannot be returned to Orlando, Florida?**

Contact your Give Kids The World manager on duty to make this change.